

## Remote-View (iPhone app) for Remote Access to HRDP4, 8, 16 H.264 DVRs

This document describes how to connect to an HRDP4, 8, 16 H.264 Digital Video Recorder (DVR) using the Remote-View iPhone app. It also covers how to operate Remote-View to view live video.

---

### Remote-View iPhone app Installation

---

The Remote-View iPhone app is compatible with all HRDP H.264 Performance Series DVRs.

---

**Note** You should always install the most recent version of software available for your recorder. Check the Customer Information Management Portal at <https://www.hascim.com/cim> and select **Tech Library** ➤ **Download Center** for the latest HRDP software upgrades.

---

### Minimum Requirements

The Remote-View iPhone app minimum requirements are:

- Supported Apple® models:
  - Apple iPhone 3G, 3GS, 4
  - Apple iPod touch 3GS, 4
  - Apple iPad 1
- Supported HRDP DVRs: HRDP H.264 (v1.0.1.6 and later)
- Internet connection to the HRDP DVR.

### Installing the Remote-View iPhone app

To install the Remote-View iPhone app:

1. From your Apple iPhone, iPod touch, or iPad, tap the **App Store** icon.

---

**Note** To install an application from the Apple App Store, you must have a valid Apple iTunes account.

---

2. Tap **Search**, and then type **Honeywell Remote-View** in the Search field.

3. Follow the instructions to download and install the application.
4. When the application is successfully installed, the Honeywell Remote-View icon appears on the device.

## App Live View Features

The Honeywell Remote-View iPhone app features Live View: single camera or multiple (quad) camera views.

---

## HRDP H.264 DVR Configuration

---

To verify that the HRDP H.264 DVR is connected to the network:

1. Press **Setup** on the front panel or IR remote control
2. Navigate to **Network > Network Settings**.
3. Verify the HRDP network settings.

If you are accessing the HRDP from outside your network (using 3G or public wi-fi), verify that the correct ports are forwarded to the HRDP (the default ports necessary for remote connections are 4000 and 4002).

## Adding a DVR to the Remote-View app

To add a DVR:

1. Launch the Remote-View iPhone app.
2. Tap **Add**.
3. Tap **New DVR**.



The screenshot shows the 'New DVR' configuration screen in the Honeywell Remote-View app. At the top, there are three buttons: 'DVR List', 'New DVR' (which is highlighted), and 'Connect'. Below these buttons, the 'Type of DVR' is set to 'Honeywell HRDP H.264' with a checkmark. The 'Name' field contains 'HRDP G3'. The 'IP Address' field contains '10.253.253.225'. The 'Port' field contains '4000'. The 'ID' field contains 'admin'. The 'Password' field is empty.

4. In the Name field, type a unique name to identify the DVR.

5. In the appropriate fields, type the IP Address, Port, ID and Password of the DVR.
6. Tap **Connect**.

---

## Live Video Viewing

---

When the HRDP DVR is connected, the iPhone Live Video screen displays the first four channels in quad view.

1. To view the remaining channels, swipe the screen from right to left.
2. Tap a single channel to open full screen. In full screen mode, rotating the device to landscape position enlarges the video image.
3. To return to the multi-camera view, tap the screen to display the title bar and then tap **Back**.



## Displaying Camera Names

Camera names defined on the HRDP DVR can be seen in the iPhone app. To display camera names:

Select a single camera, then tap the screen to display the title bar. The camera name appears on the title bar.

## Technical Support

Honeywell Technical Support (see the back cover) provides assistance to HRDP Dealers with HRDP H.264 DVR configuration and Remote-View operation. For technical support covering iPhone, iPod touch, or iPad configuration or other device detail, please contact your reseller.

**Honeywell Security (Head Office)**

2700 Blankenbaker Pkwy, Suite 150  
Louisville, KY 40299, USA  
[www.honeywellvideo.com](http://www.honeywellvideo.com)  
☎ +1.800.796.2288

**Honeywell Security Europe/South Africa**

Aston Fields Road, Whitehouse Industrial Estate  
Runcorn, Cheshire, WA7 3DL, UK  
[www.honeywell.com/security/uk](http://www.honeywell.com/security/uk)  
☎ +44.01928.754028

**Honeywell Security Caribbean/Latin America**

9315 NW 112th Ave.  
Miami, FL 33178, USA  
[www.honeywellvideo.com](http://www.honeywellvideo.com)  
☎ +1.305.805.8188

**Honeywell Security Pacific**

Level 3, 2 Richardson Place  
North Ryde, NSW 2150, Australia  
[www.honeywellsecurity.com.au](http://www.honeywellsecurity.com.au)  
☎ +61.2.9353.7000

**Honeywell Security Asia**

35F Tower A, City Center, 100 Zun Yi Road  
Shanghai 200051, China  
[www.asia.security.honeywell.com](http://www.asia.security.honeywell.com)  
☎ +86 21.5257.4568

**Honeywell Security Middle East/N. Africa**

Post Office Box 18530  
LOB Building 08, Office 199  
Jebel Ali, Dubai, United Arab Emirates  
[www.honeywell.com/security/me](http://www.honeywell.com/security/me)  
☎ +971.04.881.5506

**Honeywell Security Northern Europe**

Ampèrestraat 41  
1446 TR Purmerend, The Netherlands  
[www.honeywell.com/security/nl](http://www.honeywell.com/security/nl)  
☎ +31.299.410.200

**Honeywell Security Deutschland**

Johannes-Mauthe-Straße 14  
D-72458 Albstadt, Germany  
[www.honeywell.com/security/de](http://www.honeywell.com/security/de)  
☎ +49.74 31.8 01.0

**Honeywell Security France**

Immeuble Lavoisier  
Parc de Haute Technologie  
3-7 rue Georges Besse  
92160 Antony, France  
[www.honeywell.com/security/fr](http://www.honeywell.com/security/fr)  
☎ +33.(0).1.40.96.20.50

**Honeywell Security Italia SpA**

Via della Resistenza 53/59  
20090 Buccinasco  
Milan, Italy  
[www.honeywell.com/security/it](http://www.honeywell.com/security/it)  
☎ +39.02.4888.051

**Honeywell Security España**

Avenida de Italia, nº 7  
P.I. - C.T.C Coslada  
28820 Coslada  
Madrid, Spain  
[www.honeywell.com/security/es](http://www.honeywell.com/security/es)  
☎ +34.902.667.800

# Honeywell

[www.honeywellvideo.com](http://www.honeywellvideo.com)  
**+1.800.796.CCTV (North America only)**  
[HVSsupport@honeywell.com](mailto:HVSsupport@honeywell.com)

Document 800-07991 – Rev C – 01/11

© 2011 Honeywell International Inc. All rights reserved. No part of this publication may be reproduced by any means without written permission from Honeywell. The information in this publication is believed to be accurate in all respects. However, Honeywell cannot assume responsibility for any consequences resulting from the use thereof. The information contained herein is subject to change without notice. Revisions or new editions to this publication may be issued to incorporate such changes.