Remote-View (iPhone app) for Remote Access to HRDP4, 8, 16 H.264 DVRs

This document describes how to connect to an HRDP4, 8, 16 H.264 Digital Video Recorder (DVR) using the Remote-View iPhone app. It also covers how to operate Remote-View to view live video.

Remote-View iPhone app Installation

The Remote-View iPhone app is compatible with all HRDP H.264 Performance Series DVRs.

Note

You should always install the most recent version of software available for your recorder. Check the Customer Information Management Portal at https://www.hascim.com/cim and select **Tech Library Download Center** for the latest HRDP software upgrades.

Minimum Requirements

The Remote-View iPhone app minimum requirements are:

- Supported Apple® models:
 - Apple iPhone 3G, 3GS, 4
 - · Apple iPod touch 3GS, 4
 - Apple iPad 1
- Supported HRDP DVRs: HRDP H.264 (v1.0.1.6 and later)
- · Internet connection to the HRDP DVR.

Installing the Remote-View iPhone app

To install the Remote-View iPhone app:

1. From your Apple iPhone, iPod touch, or iPad, tap the **App Store** icon.

Note

To install an application from the Apple App Store, you must have a valid Apple iTunes account.

2. Tap **Search**, and then type **Honeywell Remote-View** in the Search field.

- 3. Follow the instructions to download and install the application.
- 4. When the application is successfully installed, the Honeywell Remote-View icon appears on the device.

App Live View Features

The Honeywell Remote-View iPhone app features Live View: single camera or multiple (quad) camera views.

HRDP H.264 DVR Configuration

To verify that the HRDP H.264 DVR is connected to the network:

- 1. Press **Setup** on the front panel or IR remote control
- 2. Navigate to Network > Network Settings.
- 3. Verify the HRDP network settings.

If you are accessing the HRDP from outside your network (using 3G or public wi-fi), verify that the correct ports are forwarded to the HRDP (the default ports necessary for remote connections are 4000 and 4002).

Adding a DVR to the Remote-View app

To add a DVR:

- 1. Launch the Remote-View iPhone app.
- 2. Tap **Add**.
- 3. Tap New DVR.



4. In the Name field, type a unique name to identify the DVR.

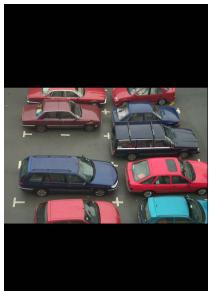
- 5. In the appropriate fields, type the IP Address, Port, ID and Password of the DVR.
- 6. Tap Connect.

Live Video Viewing

When the HRDP DVR is connected, the iPhone Live Video screen displays the first four channels in quad view.

- 1. To view the remaining channels, swipe the screen from right to left.
- 2. Tap a single channel to open full screen. In full screen mode, rotating the device to landscape position enlarges the video image.
- 3. To return to the multi-camera view, tap the screen to display the title bar and then tap **Back**.





Displaying Camera Names

Camera names defined on the HRDP DVR can be seen in the iPhone app. To display camera names:

Select a single camera, then tap the screen to display the title bar. The camera name appears on the title bar.

Technical Support

Honeywell Technical Support (see the back cover) provides assistance to HRDP Dealers with HRDP H.264 DVR configuration and Remote-View operation. For technical support covering iPhone, iPod touch, or iPad configuration or other device detail, please contact your reseller.

Honeywell Security (Head Office)

2700 Blankenbaker Pkwy, Suite 150 Louisville, KY 40299, USA www.honeywellvideo.com

+1.800.796.2288

Honeywell Security Europe/South Africa

Aston Fields Road, Whitehouse Industrial Estate Runcorn, Cheshire, WA7 3DL, UK www.honeywell.com/security/uk

+44.01928.754028

Honeywell Security Caribbean/Latin America

9315 NW 112th Ave. Miami, FL 33178, USA www.honeywellvideo.com **+1.305.805.8188**

Honeywell Security Pacific

Level 3, 2 Richardson Place North Ryde, NSW 2150, Australia www.honeywellsecurity.com.au **+61.2.9353.7000**

Honeywell Security Asia

35F Tower A, City Center, 100 Zun Yi Road Shanghai 200051, China www.asia.security.honeywell.com **+86 21.5257.4568**

Honeywell Security Middle East/N. Africa

Post Office Box 18530 LOB Building 08, Office 199 Jebel Ali, Dubai, United Arab Emirates www.honeywell.com/security/me

+971.04.881.5506

Honeywell Security Northern Europe

Ampèrestraat 41 1446 TR Purmerend, The Netherlands www.honeywell.com/security/nl **+31.299.410.200**

Honeywell Security Deutschland

Johannes-Mauthe-Straße 14 D-72458 Albstadt, Germany www.honeywell.com/security/de **+49.74 31.8 01.0**

Honeywell Security France

Immeuble Lavoisier Parc de Haute Technologie 3-7 rue Georges Besse 92160 Antony, France www.honeywell.com/security/fr **+33.(0).1.40.96.20.50**

Honeywell Security Italia SpA

Via della Resistenza 53/59 20090 Buccinasco Milan, Italy www.honeywell.com/security/it £ +39.02.4888.051

Honeywell Security España

Avenida de Italia, nº 7 P.I. - C.T.C Coslada 28820 Coslada Madrid, Spain www.honeywell.com/security/es **+34.902.667.800**



www.honeywellvideo.com +1.800.796.CCTV (North America only) HVSsupport@honeywell.com

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