## **Honeywell**

<u>Technical Support Step-By-Step</u>

Created on 03/29/05

## Receiver Troubleshooting Continuous Transmission Errors/ No Transmissions:

1. <u>Possible Explanation</u>: The 685 does an automatic line test every 10 minutes. When this is done a spike is generated which may appear to be ring voltage to the line card.

**<u>FIX</u>**: A "Snubber Circuit" can be added which should eliminate this spiking problem. (**NOTE**: All new line cards have this circuit built in)

\*\*Snubber Circuit: A .1uF Cap in series with a ¼ watt, 180 ohm resistor....This circuit is to be connected across Relay K1 on the Line card.

- 2. <u>Possible Explanation</u>: Check the RED LED on top of the line card. If it is lit all the time, the line card is locked up... Replace the line card
- 3. <u>Possible Explanation</u>: Transmission Errors / No Transmissions can also be caused by a Runaway communicator, or someone calling into the receiver.