

Receiver Troubleshooting

Receiver Is Locking Up or Resetting

1. Power down; carefully vacuum or blow out any dust.
2. AFTER cleaning, reseal ALL boards.
3. Check CPU BOARD (3rd board); Make Sure Toggle switch is to the LEFT.
4. Power up; if no change, continue....
5. Power Down; move CPU and MEMORY Board to different slots, staying within the first 5 slots.
6. Power Up; If 685 stops resetting, the 685 May have a bad slot. If still resetting, continue.....
7. Power Down; Remove ALL line cards/ power up. If still resetting, swap out the memory board; if not resetting you probably have a bad line card. Replace one line card at a time until you find the bad one; if still resetting, swap out the CPU board. If this does not stop the resetting continue...
8. Remove ALL phone lines and Chassis Ground; if not resetting, you may be experiencing some type of interference through ground or through the phone lines. BUT, If Still resetting, send the 685 in for repair.